Sembcorp Power NTUC NDP 2020 Promotion (“Promotion”) - Terms and Conditions

1. This Terms and Conditions must be read in conjunction with Sembcorp Power’s General Terms and Conditions (Homes & Businesses), applicable Price Plan Summary, and other applicable Promotion Terms and Conditions.


3. Only NTUC members who signed up for a 12- or 24-month electricity price plan (“Promo Price Plans”) with Sembcorp Power are eligible to participate in this Promotion (“Eligible Customer”). For avoidance of doubt, this promotion is not eligible for renewal sign-ups.

4. Under the Promotion,
   a. Eligible Customer will receive the one-time S$30 bill rebates (the “Gift”) if he/she fulfills all the following:
      (i) sign up for a 12-month Promo Price Plan with Sembcorp Power; and
      (ii) input promo code “NTUC30” during the sign-up process.
   b. Eligible Customer will receive the one-time S$55 bill rebates (the “Gift”) and $30 NTUC FairPrice Vouchers (“Voucher”) if he/she fulfills all the following:
      (i) sign up for a 24-month Promo Price Plan with Sembcorp Power; and
      (ii) input promo code “NTUC55” during the sign-up process.
   c. The Gift will be used to offset the electricity bill, excluding Security Deposit and all non-electricity usage related charges. If the electricity bill amounts to less than the value of the Gift, the remaining value will be used to offset the subsequent electricity bill(s).
   d. If any outstanding Gift not redeemed by any Eligible Customer, upon the expiry or termination of this Agreement, then such unconsumed Gift will be forfeited. The Gift shall under no circumstances whatsoever be paid out in cash or in kind to any party. There will be no encashment of the un-utilised bill rebates.
   e. Sembcorp Power shall send the Voucher to Eligible Customer’s registered premise address by physical mail within 2 months from the contract start date. The Voucher shall under no circumstances whatsoever be paid out in cash or in kind to any party.
   f. Sembcorp Power reserves the right to claw back the full value of the Gift and Voucher in the event the agreement is terminated for any reason.

5. Save for existing credit card promotions, this Promotion is not valid with other promotions, special discounts, roadshow activations and MyRepublic stores, unless otherwise stated.

6. Sembcorp Power referral program is applicable for this Promotion.

7. Sembcorp Power is not the supplier of the products and/or services provided by NTUC and will not accept any responsibility or liability to any party arising from or in connection with any party’s purchase of products and/or services from NTUC.

Updated and valid as of 6 August 2020
8. In addition, Sembcorp Power is not an agent of NTUC and makes no representation as to the quality of the products and/or services provided.

9. All feedback or customer issues relating to the products and/or services provided by NTUC should be directed to NTUC.

10. NTUC and Sembcorp Power’s decision on all matters relating to the Promotion will be determined in its reasonable discretion and is final and binding on all participants.

11. NTUC and Sembcorp Power reserves the right at its reasonable discretion to terminate or vary or suspend the Promotion and to vary, delete or add to any of these terms and conditions from time to time.

12. By participating in the Promotion, you are deemed to have read and agreed to the Terms and Conditions hereunder.

13. “Sembcorp Power” refers to Sembcorp Power Pte Ltd and “NTUC” refers to National Trade Union Congress.