



Sembcorp Power NTUC Promotion (“Promotion”) - Terms and Conditions

1. This Terms and Conditions must be read in conjunction with [Sembcorp Power’s General Terms and Conditions \(Homes & Businesses\)](#), applicable Price Plan Summary, and other applicable Promotion Terms and Conditions.
2. The Promotion commences on 1 October 2021 and ends on 31 December 2021, both days inclusive (“Promotion Period”).
3. Only NTUC members who signed up for an electricity price plan (“Promo Price Plans”) with Sembcorp Power are eligible to participate in this Promotion (“Eligible Customer”). For avoidance of doubt, this promotion is not eligible for Renewal sign-ups.
4. Under the Promotion, Eligible Customer will receive the one-time bill rebates (the “Gift”) if he/she fulfills all the following:
 - (i) Successfully sign up for a Promo Price Plan
 - (ii) Successfully switched to Sembcorp Power; and
 - (iii) Input promo code during the sign-up process.

Promo Price Plan	Promo Code	Gift
12- Month Sembcorp Plan	NTUC12	One-time S\$20 Rebate ^[1] S\$20 Referral Rebate ^[3]
24- Month Sembcorp Plan	NTUC24	One-time S\$60 Rebate ^[2] S\$20 Referral Rebate ^[3]

[1] S\$20 Rebate will be awarded at 1st month of contract.
 [2] S\$60 Rebate will be awarded at 1st month of contract.
 [3] S\$20 Referral Rebate will be awarded by the fulfilment process set out in Clause 9.

5. The Rebate will be used to offset the electricity bill, excluding Security Deposit and all non-electricity usage related charges. If the electricity bill amounts to less than the value of the Rebate, the remaining value will be used to offset the subsequent electricity bill(s).
6. If any outstanding Gift not redeemed by any Eligible Customer, upon the expiry or termination of this Agreement, then such unconsumed Gift will be forfeited. The Gift shall under no circumstances whatsoever be paid out in cash or in kind to any party. There will be no encashment of the un-utilised bill rebates.
7. Sembcorp Power reserves the right to claim back the full sum of Gift given in cash from the Eligible Customer in the event that the Promo Price Plan is terminated before the contract duration ends for any reason that is no fault of Sembcorp Power.
8. Save for existing credit card promotions, this Promotion is not valid with other promotions, special discounts, roadshow activations and MyRepublic stores, unless otherwise stated.
9. [Sembcorp Power referral program](#) is applicable for this Promotion. Sembcorp Power Referral program is exclusive for customers who sign up online for Sembcorp Power residential electricity plans only and cannot be used at any roadshow locations, MyRepublic stores or any sign-ups via any agent of Sembcorp Power. Referral Code is not applicable for Renewal Plans, Sembcorp Staff Plan, No Contract Plan, Corporate Individual Scheme (CIS), Groupbuy and cannot be used in conjunction with any other

promotions or campaigns unless otherwise stated. Please refer to the [Referral Program General T&Cs](#), respective price plan factsheet and price plan summary for eligibility.

10. Sembcorp Power is not the supplier of the products and/or services provided by NTUC and will not accept any responsibility or liability to any party arising from or in connection with any party's purchase of products and/or services from NTUC.
11. In addition, Sembcorp Power is not an agent of NTUC and makes no representation as to the quality of the products and/or services provided.
12. All feedback or customer issues relating to the products and/or services provided by NTUC should be directed to NTUC.
13. NTUC and Sembcorp Power's decision on all matters relating to the Promotion will be determined in its reasonable discretion and is final and binding on all participants.
14. NTUC and Sembcorp Power reserves the right at its reasonable discretion to terminate or vary or suspend the Promotion and to vary, delete or add to any of these terms and conditions from time to time.
15. By participating in the Promotion, you are deemed to have read and agreed to the Terms and Conditions hereunder.
16. "Sembcorp Power" refers to Sembcorp Power Pte Ltd and "NTUC" refers to National Trade Union Congress